



ACCESS TO CARE COMMUNITY SURVEY

Community Survey Instructions

What is the purpose of the ECHO Access to Care Client Survey?

This survey is being distributed throughout Oakland County to gather views on barriers to receiving health services in Oakland County. The results from this survey will be used to inform a plan to improve access to health services, reduce barriers to care, and find ways to collaborate among partners. Answers are completely anonymous.

Who is eligible to complete the survey?

Anyone over the age of 18 that lives, works, plays, or worships in Oakland County is eligible to take the survey.

Is the survey available electronically?

Yes. A box with the link to the survey can be found on the ECHO page of the Oakland County Health Division's website: www.oakgov.com/ECHO.

What is the deadline for completion?

Please have survey participants complete the surveys no later than June 30, 2017.

What if I need paper copies of the survey?

Email echo@oakgov.com to request paper copies. Copies can be requested in English and Spanish.

What do I do with the completed paper surveys?

You can bring completed surveys to the monthly Access to Care Workgroup meetings. You can also place completed surveys in the manila envelope provided to you. When surveys are ready for pick-up, please contact:

Dan Muncey
248-858-0845
munceyd@oakgov.com

The last day for pick-up will be July 7, 2017.

In some instances you may need to assist with the completion of the survey, by administering it face-to-face. Here is a sample script:

"Thank you for taking this survey. Your answers will help determine barriers to receiving health services in Oakland County. It will take no longer than 10 minutes to complete. Also remember:



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- Your answers are completely anonymous
- There are no right or wrong answers
- Your responses to these questions will in no way affect the services you receive at this agency.”

What is ECHO?

Energizing Connections for Healthier Oakland (ECHO), convened by Oakland County Health Division, is a county-wide health improvement initiative focused on achieving a community where every person that lives, works, attends school, worships, or plays in Oakland County is a healthy person. In June 2016, ECHO released a Community Health Assessment (CHA) and Community Health Improvement Plan (CHIP), which were developed with the input of over 50 partner organizations. Learn more at oakgov.com/ECHO.

Thank you for taking the time to assist with the distribution of this survey!

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